

BIRTHDAY PARTY FAQ's

How long can I book for?

We offer 60, 90 or 120min options for bookings (this is the total time on site for the party, includes play, activities and food).

60min is great if the kids just want to come and play (We don't allow food in our 60min bookings).

We recommend 90 or 120min if you'll be bringing food as well.

How much does it cost?

60min is \$180, 90min \$255 and 120min is \$330. Your booking is confirmed once payment is made.

What happens if I need to cancel?

Please let us know via email ASAP.

We will reschedule your party at no extra cost where times are available.

Parties cancelled up to 2 weeks before the day will incur a \$50 cancellation fee.

Parties cancelled within 2 weeks of the day will receive no refund.



How many kids can come and what ages?

We have a soft limit of 16 kids. If you'd like to have more, please check with us via email before booking.

Parents are welcome to attend and are not included in this number.

Our parties can cater to kids of all ages, but if they're under 5 parent supervision is required.

What kind of activities can you offer the kids?

Our most requested activities are group games like tag, hide and seek, a floor is lava obstacle course or scavenger hunt.

We can adapt games for different ages, or set up different stations for the kids to have a go at.

Kids also love to free play, so we'll liaise with the birthday child to see what they want on the day.



Can I bring food?

For our 90 or 120min you are welcome to bring food. We have a table and can add extra space if you need. We have a large mat for the kids to eat on.

Our gym is one big room, we don't have a separate space for eating. To keep our equipment clean we require kids to keep food in the designated area.

What should the kids wear?

Loose comfy clothes. We also do not allow shoes in the gym area (parents and kids). Please leave your shoes in the designated area.

How does a typical party run?

The gym will be available from 10min prior to the party start time to come and set up any food. Please do not arrive sooner as we'll be cleaning or setting up.

We'll let all the kids arrive then sit them down to run through the gym rules, followed by some free play.

We'll talk to the birthday child at the start to see if they have any specific games they'd like to play and also suggest some.

bonobo

All the kids love free play, but usually we'll alternate 10-15min of activities with free play.

If you're having food, we suggest a break after 45-60min to eat.

With 5min to go we'll sit the kids down and wrap up.

We require the gym to be vacated by 10min past the booking time, otherwise extra charges will apply.